Immigration and Naturalisation
Service
*Ministry of the Interior and
Kingdom Relations*

# Good practices for successful cooperation of research and policy making:

The case of the Information and
Analysis Centre of the Dutch
Immigration Service


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- Examples of successful cooperation of research and policy making
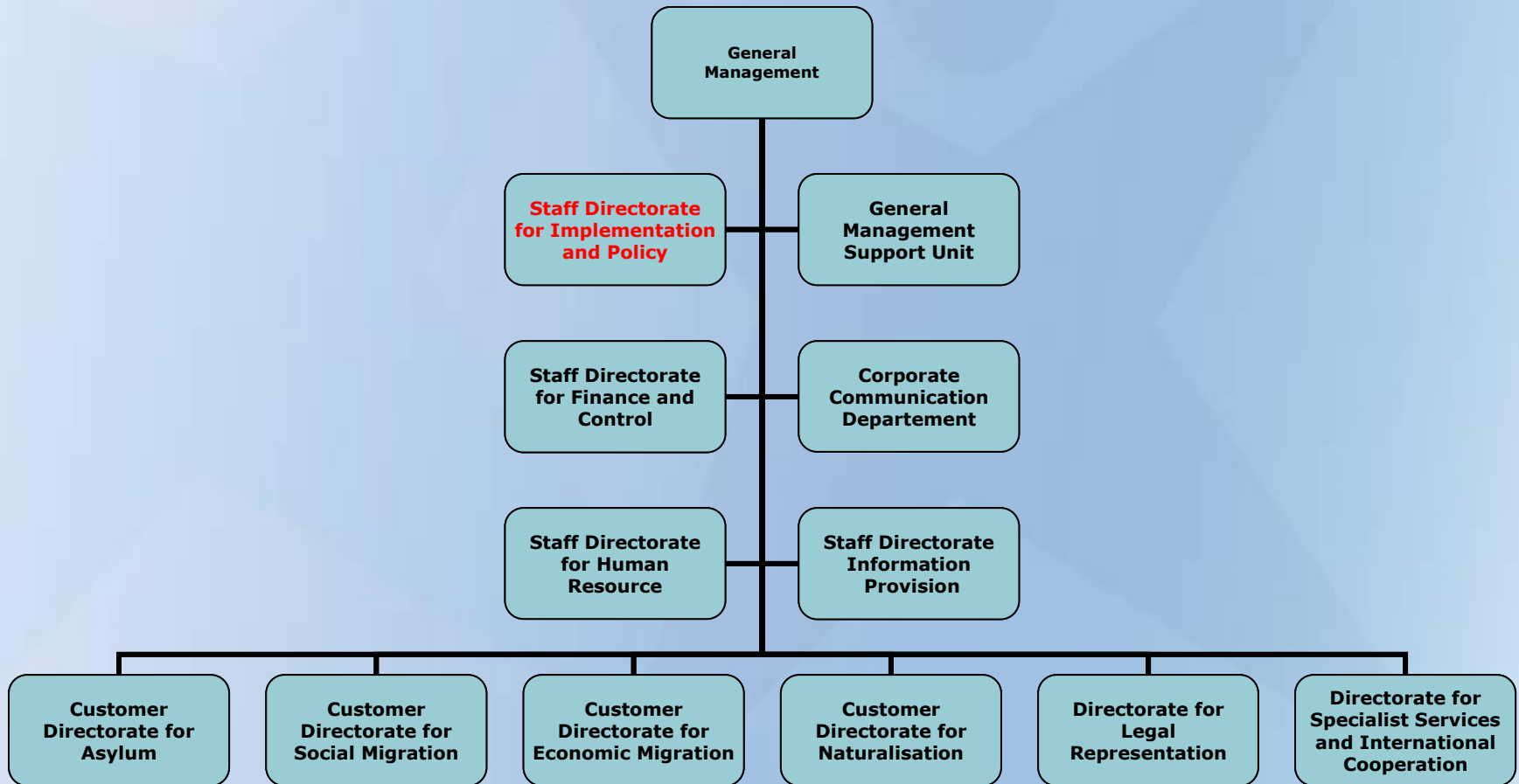- Effective contributers to succes
- Methodological & Practical challenges

# The Immigration- and Naturalisation Service (IND)

- An executing agency of the Ministry of the Interior and Kingdom relations
- Takes decisions on residence permits on behalf of the Minister for Immigration and Asylum
- Takes decisions on naturalisation requests on behalf of the Minister of the Interior and Kingdom relations
- Charged with implementing policy in respect of foreign nationals (Aliens Act 2000 & Dutch Nationality Act)
- Around 3000 employees
- 9 main offices across the Netherlands
- 9 extra customer offices in town halls

# The IND and Ministry of the Interior

- The Ministry makes policy, the IND implements & executes policy and influences policy making
- The Ministry finances the IND, the IND uses its budget for its tasks
- The Ministry supports the Ministers in parliament, the IND supports the Ministry in supporting the Ministers
- The Ministers can be held responsible in parliament for the activities of the IND

# IND organisational chart



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# Staff Directorate for Implementation and Policy

- One Director and one Deputy Director
- Six departments
  - ✓ Policy department on Asylum, Admissions, Supervision and Return
  - ✓ Policy department on Social Migration
  - ✓ Policy department on Economic Migration & Naturalisation
  - ✓ Department on Administrative Enforcement
  - ✓ Department on Product Quality and Customer relations
  - ✓ Information and Analysis Centre
- 140 employees

# IND Information and Analysis Centre (INDIAC)  I

- Established in 1995
- One head of department and one deputy head
- 30 employees
- Our customers are:
  - ✓ the IND
  - ✓ the Ministry of the Interior
  - ✓ governmental partners of the IND
  - ✓ Dutch parliament
  - ✓ Universities and other research institutions
  - ✓ European Commission

# IND Information and Analysis Centre (INDIAC) II
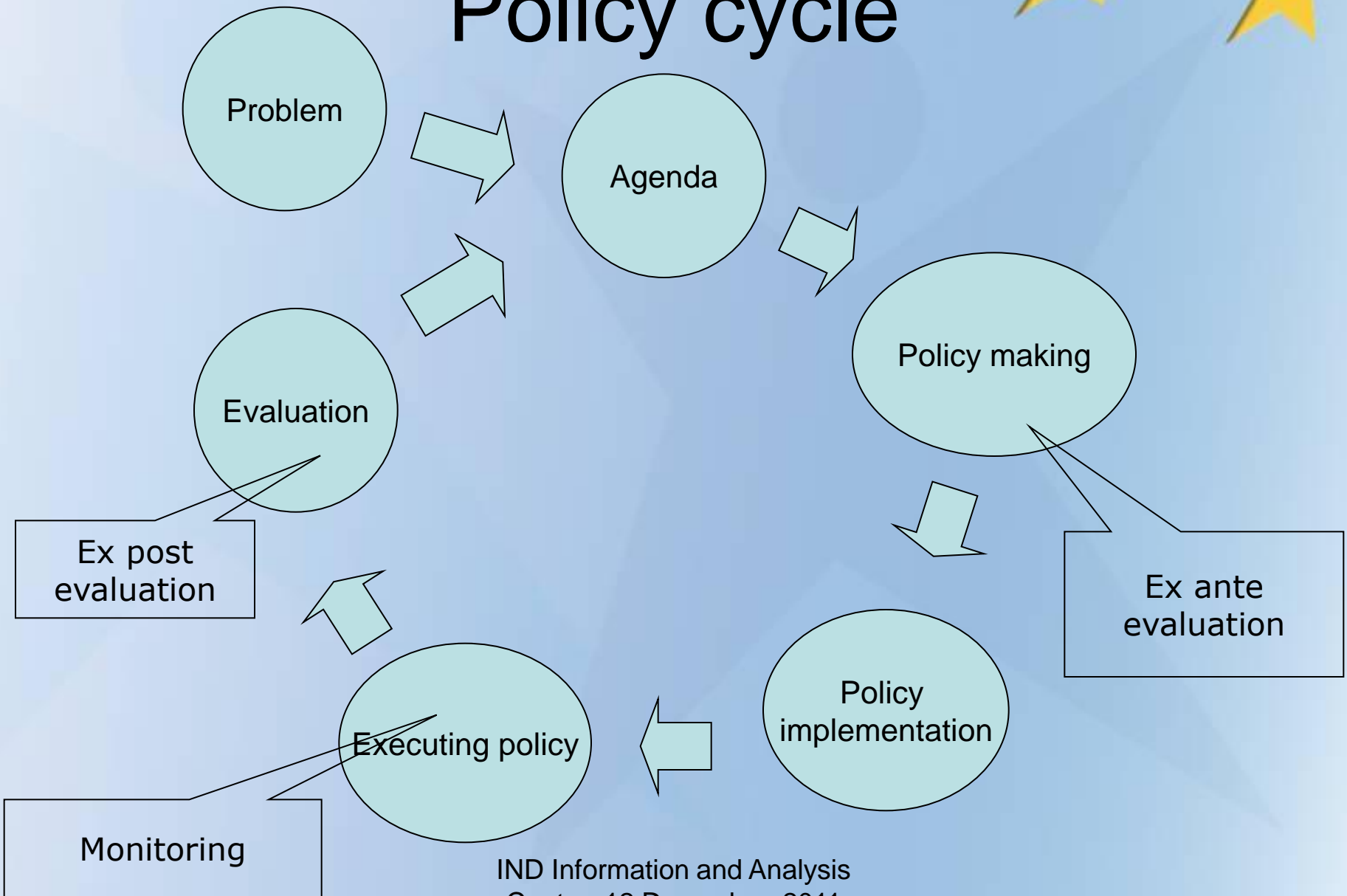
Three divisions with different tasks:

- People Smuggling & Human Trafficking Information Group
  - ✓ Collect, analyse and exchange information
  - ✓ Prevention
  - ✓ Support of criminal investigations
- Contact Point for the European Migration Network (EMN)
  - ✓ Analysis reports, synthesis reports, ad hoc queries
- Classical INDIAC
  - ✓ Policy evaluation
  - ✓ Information analysis
  - ✓ Supervision and coordination of research
  - ✓ International information exchange

# IND Information and Analysis Centre (INDIAC) III

- **On Policy Evaluation**
  - ✓ Contribution to policy cycle
  - ✓ Ex post evaluation (Gender and alien policy)
  - ✓ Ex ante evaluation (Unaccompanied Minors, biometrics)
  - ✓ Ex durante evaluation/monitoring (Highly skilled migrants)

# Policy cycle



Problem

Agenda

Policy making

Ex ante evaluation

Policy implementation

Executing policy

Monitoring

Evaluation

Ex post evaluation

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# IND Information and Analysis Centre (INDIAC)  IV

- On Information Analysis
  - ✓ Influx/cohort analysis
  - ✓ Specific country reports (Iraq, Somalia, Afghanistan)
  - ✓ Ad hoc questions (Parliament, the Ministry, from within the IND, etc.)
  - ✓ Trend reports (asylum, migration, visas and naturalisation)

# IND Information and Analysis Centre (INDIAC) V

**On Supervision and Coordination of Research**
- ✓ Guide research within the IND
- ✓ Guide research by universities and institutes
- ✓ Coordinate research of the Netherlands Court of Audit
- ✓ Contribute to programming of research in the field of migration, asylum and naturalisation

**On International Information Exchange**
- ✓ Regulation on migration statistics
- ✓ Agreement with National Statistics Bureau
- ✓ UNHCR, FRONTEX, EASO, etc.
- ✓ Twinning projects

# IND Information and Analysis Centre (INDIAC)  VI

**INDIAC uses its studies and analysis to:**

- ✓ Generate insights that benefits the IND and its (international) partners
- ✓ Tighten up or adjust asylum, migration or naturalisation policy
- ✓ Render account to third parties
- ✓ Meet international obligations
- ✓ Contribute to the prevention and combating of people smuggling, human trafficking and other migration related crime
- ✓ Provide recognizable and objective information for the benefit of the alien policy and its implementation

# Examples of successful cooperation of research and policy making I

- **Ex ante analysis or quick scans**
  - ✓ During the process of creating new policy (or law)
  - ✓ Bring all the implementers/executioners together
  - ✓ Analyse the consequences of the future policy
  - ✓ Adjust the new policy accordingly
  - ✓ Prepare for implementation

- **Policy Analysis Reports of the EMN**
  - ✓ Input from all policy departments and the Ministry
  - ✓ Synthesis report is being used by the Minister for his European strategy

- **Ex post evaluation on different topics**
  - ✓ Using new methods of gathering data (text mining)
  - ✓ Adjust policy due to findings

# Examples of successful cooperation of research and policy making II

- Providing entrance to data to external researchers
  - ✓ Get permission of the general director or the Minister
  - ✓ Arrange a desk, a computer and access to office and the internal network
  - ✓ Provide case files
  - ✓ Teach external researchers how to read case files and how to use specific information systems
  - ✓ Read and comment draft versions of findings/reports
  - ✓ Prepare the IND and Ministry on findings
  - ✓ Reports can lead to policy changes

- Close cooperation with the national statistics bureau
  - ✓ Leads to better statistics on migration and asylum
  - ✓ Prepares the IND (and Ministry) for independent publications by the statistics bureau

- Short topic studies
  - ✓ Studies on current topics of high political/public interest (migration during the Arabic Spring)
  - ✓ Many updates that can be created quickly

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# Effective contributers to succes

- Close relations within the policy directorate of the IND
- Close relations between the policy directorate and the Ministry
- Clear expectations
- Respect and acceptance of research results
- Hierarchical support
- Having a reliable brand name
- Qualified staff